

F Q&A 'S

Evington Site | Kids Corner Nursery LTD | 315 Gwendolen Road LE5 5FP

Meals & Snacks

Do I need to pay extra for meals and snacks while my child is at nursery?

Yes. We charge £3.50 for lunch each day. If your child attends 15 hours a snack fee of £20 per month is charged, if your child attends 30 hours, a snack fee of £30 a month is charged.

What will mealtimes be like?

Children sit down together and eat at tables – we call this ‘family dining’. They will pour their own water and adults will help encourage them to use a knife and fork. We believe mealtimes are an important learning opportunity and an important time for children to develop their social skills. They get the opportunity to eat a healthy nutritious meal, and as they all eat together it encourages them to try new foods that they may not have done before.

Hours & Sessions

Can my child come to nursery for just one day a week?

Unfortunately not. We strongly encourage children to attend nursery for at least four sessions a week over two days. This is because children find it easier to settle in and benefit from nursery if they attend regularly.



We get lots of questions from parents and much prefer to chat to you directly. Asma and her team are available via appointment. Here are a few questions often asked.

Q: Do we have to pay fees if our child is unwell and cannot attend nursery?

Answer: Yes we have to keep staff available and keep the nursery running during any absences.

Q: What if I get caught up in traffic and I am running late?

Answer: Just let us know and we will ensure staff are available to cover such incidents.

Regular lateness will however incur an extra charge.

Q: How will I know what my child has been up to during the day?

You'll be able to talk to your Childs Key Worker or another member of the team at the end of each day, and they will run you through your Child's day and any exciting developments of the day. You can also arrange to meet the key worker or nursery manager at a different time; if you want to discuss anything in more detail. We use EYLog to track children's development throughout the year where you will see pictures uploaded termly for their development. We have a care diary on our EY Log for babies. We also hold parents evenings throughout the year, where you can meet your child's key worker face to face.

Q: Can we upload photos from home of our child's development?

Yes, we encourage parent/carers to share what the child has been up to at home too, this enables us to build a picture as a whole of how the child is developing. And your Childs key worker looks forward to seeing these on EY Log from home too.



Fees/Funding

What if I would like to extend my hours?

Currently we are open term time only. If you would like to extend your hours you must do this in email to the Manager, she will then check availability and get back to you. Changes normally require minimum 4 weeks notice.

Do I still have to pay if I go away on holiday?

Yes. This is to ensure your child's space is kept secured.

Timings

What are your opening hours?

We are open daily from 8am to 4pm, but we are closed during holidays and bank holidays. Currently, we operate term time only. We have the early starts for parents who request this from 7:45am.

Are you open all year?

Currently we are open term time only.

Do you charge in the holidays?

We do not charge for term time closures. However bank holidays that fall in term are charged. Meals are not charged for bank holidays.

Key Worker

What is a key worker?

Your child's key worker. They are responsible for ensuring your child settles in and is happy at nursery. They will also be responsible for working with families to make sure children are learning and developing and reaching their milestones.

Q: We are not sure what foods to provide in packed lunches.

We have a healthy eating policy and will give you lots of help and ideas. Our menus are updated on EYLog and our website, parents can send in the same option so children do not feel left out of meals. We have a no NUTS policy. Do come and chat to us as the staff are very good at new and different suggestions. Please also be reminded we are unable to reheat any food from home.

Q: Do we have to pay for trips and outings?

Small trips and outings which are part of our curriculum are not funded by the nursery and we do ask you to pay towards these.

Q: What happens if I cannot collect my child and ask a friend / relative to do so.

You must ensure we know who is collecting and let a member of staff know. You may provide a secure password or ask the friend / relative to bring any ID with them. If we do not know someone who arrives we will NOT hand over children without full permission.

Q: What involvement do parents have?

We have many ways parents can contribute to children's learning & development and contributing in nursery ideas. We have EY Log which allows parents to send us as much information on their children's learning and activities at home, also for our babies we have our electronic care diaries. Some events that we run throughout the year are:
-Mother's Day, Father's Day, Grandparents Day, craft days (festival themed), Big Cook Little Cook (Preschool).